ADVISORY: TRAINING AND EMPLOYMENT GUIDANCE LETTER ONE-STOP OPERATING GUIDANCE FOR THE WORKFORCE INNOVATION AND OPPORTUNITY ACT NO. 16-16, Change 1

TO: STATE AND LOCAL STAKEHOLDERS IN THE WORKFORCE INNOVATION AND OPPORTUNITY ACT
STATE WORKFORCE ADMINISTRATORS
STATE WORKFORCE LIAISONS
STATE AND LOCAL WORKFORCE BOARD CHAIRS AND DIRECTORS
AMERICAN JOB CENTER DIRECTORS
SECTION 166 INDIAN AND NATIVE AMERICAN GRANTEES
NATIONAL FARMWORKER JOBS PROGRAM GRANTEES
SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM GRANTEES
YOUTHBUILD GRANTEES
ALL DEPARTMENT OF LABOR GRANTEES
STATE AND LOCAL VETERANS ADMINISTRATORS
STATE APPRENTICESHIP AGENCY DIRECTORS
TRADE ADJUSTMENT ASSISTANCE LEADS

FROM: BYRON ZUIDEMA /s/
Deputy Assistant Secretary

SUBJECT: Change 1 to Training and Employment Guidance Letter (TEGL) 16-16 One-Stop Operations Guidance for the American Job Center Network

1. **Purpose.** To correct and change the word “infrastructure” to “additional” in the last full sentence of the third bullet on page 37 of Attachment II. The statement should read, “MOUs can also consider how SCSEP will consider SCSEP participants’ community service hours as an in-kind contribution for purposes of SCSEP’s contribution towards additional costs;” not infrastructure costs. Everything else remains the same. TEGL 17-16 provides additional clarification on infrastructure funding and additional costs that are shared by one-stop partners in the one-stop local delivery system.

2. **Background.** Infrastructure costs are defined as non-personnel costs necessary for general American Job Center operations (WIOA sec. 121(h)(4), 20 CFR 678.700(a), 34 CFR 361.700(a), and 34 CFR 463.700(a)). Additional costs, such as shared operating costs and shared services are
other costs that support the operations of the one-stop centers and may include personnel
expenses associated with a shared welcome desk or greeter directing employers and customers to
the services or staff that are available in that One-Stop center (WIOA sec. 121(i)(2), 20 CFR
678.760, 34 CFR 361.760, and 34 CFR 463.760). Therefore, this change is to clarify that SCSEP
participants’ community service hours may be considered a contribution toward additional costs,
rather than infrastructure costs.¹ See TEGL 17-16, Infrastructure Funding of the One-Stop
Delivery System for specific guidance on One-Stop Operating Costs.

3. **Action Requested.** State Administrators are requested to provide the above information and
attachment to appropriate staff and grantees.

4. **Inquiries.** Please direct all inquiries to the appropriate Regional Office.

5. **Attachment.**
   Attachment I – References

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¹ This TEGL addresses the circumstances where a SCSEP participant is a direct employee of the SCSEP partner
program. However, if a SCSEP participant is not an employee of the SCSEP partner program, but is instead
employed by a third party that provides services to the American Job Center under a contract, the costs for that
service may be charged to infrastructure costs similar to contracted security or janitorial services. Contracted
services charged to infrastructure costs are further discussed in TEGL 17-16, Section 4.