EMPLOYMENT AND TRAINING ADMINISTRATION ADVISORY SYSTEM U.S. DEPARTMENT OF LABOR Washington, D.C. 20210	CLASSIFICATION WIOA/Wagner-Peyser
	CORRESPONDENCE SYMBOL OWI
	DATE November 2, 2018

ADVISORY: **TRAINING AND EMPLOYMENT GUIDANCE LETTER NO. 16-17, CHANGE 1**

TO: STATE WORKFORCE AGENCIES
ALL STATE WORKFORCE LIAISONS

FROM: MOLLY E. CONWAY
Acting Assistant Secretary

SUBJECT: Revised Fiscal Year (FY) 2019 Advance Funding Levels Available October 2018 for Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker (DW) Program Allotments

1. **Purpose.** This guidance provides states with revised allotment levels for WIOA Adult and DW FY 2019 funds, which became available to states in October 2018. This Change 1 to Training and Employment Guidance Letter (TEGL) 16-17 restores the set-aside for evaluations to the funding available to states in October 2018.

2. **Action Requested.** The Department of Labor (DOL) is requesting that each state and outlying area submit an SF-424 form for each grant program (Adult and DW) to the Employment and Training Administration (ETA) via www.grants.gov **within 30 calendar days** from the issue date on this TEGL.

3. **Summary and Background.**

   a. Summary – This Change 1 to TEGL 16-17 informs states that the FY 2019 "advance" funding for PY 2018 is adjusted to restore the set-aside for evaluations for the Adult and DW programs. Division H, Title I, sec. 107 of the Consolidated Appropriations Act, 2018, allows the Secretary of Labor (Secretary) to set aside a portion of the Adult and DW grant funds for evaluations. The Department has decreased the amount of funds it plans to set aside for this purpose and has restored the remaining funding to the State allotments. The base portion (available July 1, 2018) of PY 2018 funding for Adult and DW activities was not impacted by this restoration. Also, the WIOA Youth Activities funds (available April 1, 2018) were not affected.

   The attached tables notify states/outlying areas of the amount of revised funding they will receive.

RESCISSIONS	EXPIRATION DATE
None	Continuing

Note: States have until June 30, 2019, to obligate 80 percent of their total restored PY 2018 DW allotment. As provided in 20 CFR 683.135, if a state does not obligate 80 percent of their total restored PY 2018 DW allotment, the Department will recapture the excess unobligated funds up to the 80 percent threshold from PY 2019 funds. Specifically, any recaptured funds would be deobligated from FY 2020 "advance" funds during PY 2019.

b. Background – TEGL 16-17, issued on May 21, 2018, announced Program Year (PY) 2018 WIOA state allotments.

4. **Notice of Award (NOA).** The Department will issue NOAs reflecting the restoration of funds to the Adult and Dislocated Worker programs. In order to receive the funding, states and outlying areas must submit an SF-424, Application for Federal Assistance (Office of Management and Budget Control No. 4040-0004) for each program (Adult and DW) that reflects the restoration amounts prescribed in the "10/1/2018 (FY 2019)" column of the "Revised PY 2018 Allotment with Restoration" section in Attachments I and II.

5. **SF-424 Submission Process.**

In an effort to achieve greater efficiency and as part of the Department's on-going effort to streamline the grant award process, grantees are required to submit the SF-424 through Grants.gov at www.grants.gov.

Applicants that need to register with Grants.gov may do so here: https://www.grants.gov/web/grants/applicants/apply-for-grants.html. Registration is a one-time process, and applicants who already have a Grants.gov account do not need to register again.

To submit the required application package, applicants must:

a. Select the *SEARCH GRANTS* tab on the Grants.gov homepage.
b. Under the Section, *BASIC SEARCH CRITERIA*, enter the Funding Opportunity Number: TEGL 16-17.
c. Select the link to the applicable Opportunity Number provided in the search results.
d. Select the *PACKAGE* tab.
e. Under the *ACTIONS* column, select *APPLY*.

Submission requirements stipulate that all applicants for Federal grant and funding opportunities must have a Data Universal Numbering System (D-U-N-S®) number and must supply their D-U-N-S® number on the SF-424.

Before submitting their application, applicants must also ensure their registration with the System for Award Management (SAM) is current. Applicants may find instructions for registering with SAM at https://www.sam.gov/portal/SAM/#1. An awardee must maintain an active SAM registration with current information at all times that it has an active Federal award or an application under consideration. To remain registered in the SAM database after the initial registration, entities must review and update the registration at least every 12

months from the date of initial registration. Failure to register with SAM and maintain an active account will result in Grants.gov rejecting the application submission.

Submitting the SF-424 through www.grants.gov constitutes an electronically signed SF-424, Application for Federal Assistance. This submission process may at times be complicated and time-consuming. As such, the Department strongly encourages applicants to initiate the process as soon as possible, in order to allow time to resolve unanticipated technical problems.

For technical issues encountered during application submission, applicants may call 800-518-4726 or 606-545-5035 to speak to a Customer Support Representative, or email support@grants.gov. The Contact Center is open 24 hours a day, seven days a week, but closes on federal holidays. **Attachment III** provides more detailed instructions for submitting an application through www.grants.gov.

6. **Inquiries.** Please direct questions regarding these allotments to the appropriate ETA Regional Office. Information on allotments and planning requirements may also be found on the ETA Web site at http://www.doleta.gov.

7. **References.**
   - Consolidated Appropriations Act, 2018 (Pub. L. 115-141);
   - Bipartisan Budget Act of 2018 (Pub L. 115-123);
   - Balanced Budget and Emergency Deficit Control Act of 1985, as amended (Title II of Pub. L. 99-177);
   - Budget Control Act of 2011 (Pub. L. 112-25);
   - TEGL 16-17, *Workforce Innovation and Opportunity Act (WIOA) Adult, Dislocated Worker and Youth Activities Program Allotments for Program Year (PY) 2018; Final PY 2018 Allotments for the Wagner-Peyser Act Employment Service (ES) Program Allotments; and the Allotments of Workforce Information Grants to States for PY 2018* dated May 21, 2018;
   - TEGL 14-17, *Updated Disadvantaged Youth and Adult Data for use in Program Year (PY) 2018 and future Workforce Innovation and Opportunity Act (WIOA) Youth and Adult Within-State Allocation Formulas;*
   - Workforce Innovation and Opportunity Act (Pub. L. 113-128);
   - Wagner-Peyser Act, as amended (29 U.S.C. 49 et seq.);
   - Workforce Investment Act of 1998 (Pub. L. 105-220);
   - Job Training Partnership Act (JTPA) (Pub. L. 97-300), as amended by the Job Training Reform Amendments of 1992 (Pub. L. 102-367);
   - Compact of Free Association Amendments of 2003 (Pub. L. 108-188);
   - TEGL 5-06, *Implementing the Salary and Bonus Limitations in Public Law 109-234;*
   - TEGL 2-16, *Revised ETA-9130 Financial Report, Instructions, and Additional Guidance*; and
   - *Local Area Unemployment Statistics (LAUS) Technical Memorandum No. S-17-18, Program Year 2018 Areas of Substantial Unemployment under the Workforce Innovation and Opportunity Act, dated August 7, 2017.*

8. **Attachments.**

I. WIOA Adult Program Revised FY 2019 Advance Allotments

II. WIOA Dislocated Worker Program Revised FY 2019 Advance Allotments

III. Additional Submission Instructions

U. S. Department of Labor
Employment and Training Administration

WIOA Adult Program Revised FY 2019 Advance Allotments
Based on the Restoration of the Evaluations Set Aside

State	Initial PY 2018 Allotment			Evaluations Restoration to FY 2019 funds	Revised PY 2018 Allotment with Restoration		
	Total	7/1/2018 (PY 2018)	10/1/2018 (FY 2019)		Total	7/1/2018 (PY 2018)	10/1/2018 (FY 2019)
Total	**$842,530,000**	**$133,556,000**	**$708,974,000**	**$890,000**	**$843,420,000**	**$133,556,000**	**$709,864,000**
Alabama	16,327,908	2,588,264	13,739,644	17,248	16,345,156	2,588,264	13,756,892
Alaska	3,040,398	481,957	2,558,441	3,211	3,043,609	481,957	2,561,652
Arizona	20,986,794	3,326,781	17,660,013	22,169	21,008,963	3,326,781	17,682,182
Arkansas	6,270,928	994,054	5,276,874	6,624	6,277,552	994,054	5,283,498
California	117,884,993	18,686,870	99,198,123	124,526	118,009,519	18,686,870	99,322,649
Colorado	8,702,463	1,379,495	7,322,968	9,192	8,711,655	1,379,495	7,332,160
Connecticut	9,369,933	1,485,301	7,884,632	9,898	9,379,831	1,485,301	7,894,530
Delaware	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
District of Columbia	2,986,342	473,388	2,512,954	3,154	2,989,496	473,388	2,516,108
Florida	51,443,034	8,154,637	43,288,397	54,341	51,497,375	8,154,637	43,342,738
Georgia	24,685,866	3,913,149	20,772,717	26,077	24,711,943	3,913,149	20,798,794
Hawaii	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
Idaho	2,294,967	363,793	1,931,174	2,425	2,297,392	363,793	1,933,599
Illinois	40,226,996	6,376,695	33,850,301	42,493	40,269,489	6,376,695	33,892,794
Indiana	12,986,088	2,058,526	10,927,562	13,717	12,999,805	2,058,526	10,941,279
Iowa	3,393,197	537,882	2,855,315	3,585	3,396,782	537,882	2,858,900
Kansas	4,357,065	690,672	3,666,393	4,603	4,361,668	690,672	3,670,996
Kentucky	13,740,037	2,178,040	11,561,997	14,514	13,754,551	2,178,040	11,576,511
Louisiana	16,647,287	2,638,891	14,008,396	17,586	16,664,873	2,638,891	14,025,982
Maine	2,445,449	387,647	2,057,802	2,584	2,448,033	387,647	2,060,386
Maryland	11,611,741	1,840,668	9,771,073	12,266	11,624,007	1,840,668	9,783,339
Massachusetts	11,674,227	1,850,573	9,823,654	12,332	11,686,559	1,850,573	9,835,986
Michigan	26,127,450	4,141,666	21,985,784	27,599	26,155,049	4,141,666	22,013,383
Minnesota	8,472,215	1,342,997	7,129,218	8,949	8,481,164	1,342,997	7,138,167
Mississippi	9,681,200	1,534,643	8,146,557	10,226	9,691,426	1,534,643	8,156,783
Missouri	13,103,150	2,077,083	11,026,067	13,841	13,116,991	2,077,083	11,039,908
Montana	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
Nebraska	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
Nevada	9,036,927	1,432,514	7,604,413	9,546	9,046,473	1,432,514	7,613,959
New Hampshire	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
New Jersey	20,187,420	3,200,065	16,987,355	21,325	20,208,745	3,200,065	17,008,680
New Mexico	8,901,122	1,410,986	7,490,136	9,403	8,910,525	1,410,986	7,499,539
New York	49,370,737	7,826,141	41,544,596	52,152	49,422,889	7,826,141	41,596,748
North Carolina	26,346,674	4,176,417	22,170,257	27,831	26,374,505	4,176,417	22,198,088
North Dakota	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
Ohio	33,780,803	5,354,859	28,425,944	35,684	33,816,487	5,354,859	28,461,628
Oklahoma	9,074,610	1,438,487	7,636,123	9,587	9,084,197	1,438,487	7,645,710
Oregon	9,188,900	1,456,604	7,732,296	9,707	9,198,607	1,456,604	7,742,003
Pennsylvania	36,348,863	5,761,942	30,586,921	38,396	36,387,259	5,761,942	30,625,317
Puerto Rico	27,814,371	4,409,073	23,405,298	29,381	27,843,752	4,409,073	23,434,679
Rhode Island	2,873,156	455,446	2,417,710	3,035	2,876,191	455,446	2,420,745
South Carolina	12,570,393	1,992,631	10,577,762	13,278	12,583,671	1,992,631	10,591,040
South Dakota	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
Tennessee	17,019,935	2,697,963	14,321,972	17,979	17,037,914	2,697,963	14,339,951
Texas	71,907,136	11,398,561	60,508,575	75,958	71,983,094	11,398,561	60,584,533
Utah	2,867,024	454,474	2,412,550	3,029	2,870,053	454,474	2,415,579
Vermont	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
Virginia	12,272,091	1,945,345	10,326,746	12,963	12,285,054	1,945,345	10,339,709
Washington	18,013,252	2,855,421	15,157,831	19,028	18,032,280	2,855,421	15,176,859
West Virginia	5,809,726	920,945	4,888,781	6,137	5,815,863	920,945	4,894,918
Wisconsin	9,671,276	1,533,069	8,138,207	10,216	9,681,492	1,533,069	8,148,423
Wyoming	2,101,059	333,055	1,768,004	2,220	2,103,279	333,055	1,770,224
State Total	**840,423,675**	**133,222,110**	**707,201,565**	**887,775**	**841,311,450**	**133,222,110**	**708,089,340**
American Samoa	224,709	35,620	189,089	247	224,956	35,620	189,336
Guam	762,731	120,906	641,825	835	763,566	120,906	642,660
Northern Marianas	416,727	66,059	350,668	456	417,183	66,059	351,124
Palau	75,000	11,889	63,111	0	75,000	11,889	63,111
Virgin Islands	627,158	99,416	527,742	687	627,845	99,416	528,429
Outlying Areas Total	**2,106,325**	**333,890**	**1,772,435**	**2,225**	**2,108,550**	**333,890**	**1,774,660**

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U. S. Department of Labor
Employment and Training Administration

WIOA Dislocated Worker Program Revised FY 2019 Advance Allotments
Based on the Restoration of the Evaluations Set Aside

State	Initial PY 2018 Allotment			Evaluations Restoration to FY 2019 funds	Revised PY 2018 Allotment with Restoration		
	Total	7/1/2018 (PY 2018)	10/1/2018 (FY 2019)		Total	7/1/2018 (PY 2018)	10/1/2018 (FY 2019)
Total	**$1,257,214,000**	**$201,719,000**	**$1,055,495,000**	**$1,154,000**	**$1,258,368,000**	**$201,719,000**	**$1,056,649,000**
Alabama	19,335,341	3,371,551	15,963,790	20,040	19,355,381	3,371,551	15,983,830
Alaska	4,914,486	856,951	4,057,535	5,093	4,919,579	856,951	4,062,628
Arizona	23,243,426	4,053,014	19,190,412	24,090	23,267,516	4,053,014	19,214,502
Arkansas	6,402,024	1,116,337	5,285,687	6,636	6,408,660	1,116,337	5,292,323
California	154,748,352	26,983,853	127,764,499	160,388	154,908,740	26,983,853	127,924,887
Colorado	10,170,702	1,773,490	8,397,212	10,541	10,181,243	1,773,490	8,407,753
Connecticut	14,663,263	2,556,869	12,106,394	15,198	14,678,461	2,556,869	12,121,592
Delaware	2,460,357	429,019	2,031,338	2,551	2,462,908	429,019	2,033,889
District of Columbia	6,483,476	1,130,540	5,352,936	6,720	6,490,196	1,130,540	5,359,656
Florida	53,690,026	9,362,063	44,327,963	55,646	53,745,672	9,362,063	44,383,609
Georgia	40,436,884	7,051,079	33,385,805	41,910	40,478,794	7,051,079	33,427,715
Hawaii	1,620,164	282,512	1,337,652	1,679	1,621,843	282,512	1,339,331
Idaho	1,968,746	343,295	1,625,451	2,040	1,970,786	343,295	1,627,491
Illinois	62,900,780	10,968,164	51,932,616	65,193	62,965,973	10,968,164	51,997,809
Indiana	14,082,228	2,455,553	11,626,675	14,595	14,096,823	2,455,553	11,641,270
Iowa	4,142,800	722,390	3,420,410	4,293	4,147,093	722,390	3,424,703
Kansas	4,670,889	814,474	3,856,415	4,842	4,675,731	814,474	3,861,257
Kentucky	17,761,938	3,097,193	14,664,745	18,410	17,780,348	3,097,193	14,683,155
Louisiana	20,736,157	3,615,815	17,120,342	21,492	20,757,649	3,615,815	17,141,834
Maine	2,682,153	467,694	2,214,459	2,780	2,684,933	467,694	2,217,239
Maryland	15,334,717	2,673,952	12,660,765	15,894	15,350,611	2,673,952	12,676,659
Massachusetts	15,877,010	2,768,513	13,108,497	16,455	15,893,465	2,768,513	13,124,952
Michigan	29,925,227	5,218,136	24,707,091	31,016	29,956,243	5,218,136	24,738,107
Minnesota	8,704,633	1,517,848	7,186,785	9,021	8,713,654	1,517,848	7,195,806
Mississippi	12,774,770	2,227,568	10,547,202	13,240	12,788,010	2,227,568	10,560,442
Missouri	14,147,654	2,466,961	11,680,693	14,664	14,162,318	2,466,961	11,695,357
Montana	1,561,056	272,205	1,288,851	1,618	1,562,674	272,205	1,290,469
Nebraska	2,397,862	418,121	1,979,741	2,485	2,400,347	418,121	1,982,226
Nevada	13,919,978	2,427,261	11,492,717	14,427	13,934,405	2,427,261	11,507,144
New Hampshire	1,758,303	306,600	1,451,703	1,823	1,760,126	306,600	1,453,526
New Jersey	32,030,331	5,585,208	26,445,123	33,197	32,063,528	5,585,208	26,478,320
New Mexico	13,667,703	2,383,271	11,284,432	14,166	13,681,869	2,383,271	11,298,598
New York	51,523,652	8,984,307	42,539,345	53,401	51,577,053	8,984,307	42,592,746
North Carolina	30,181,355	5,262,797	24,918,558	31,281	30,212,636	5,262,797	24,949,839
North Dakota	812,015	141,593	670,422	842	812,857	141,593	671,264
Ohio	39,677,597	6,918,681	32,758,916	41,123	39,718,720	6,918,681	32,800,039
Oklahoma	7,724,855	1,347,002	6,377,853	8,006	7,732,861	1,347,002	6,385,859
Oregon	11,670,127	2,034,949	9,635,178	12,095	11,682,222	2,034,949	9,647,273
Pennsylvania	53,520,091	9,332,431	44,187,660	55,470	53,575,561	9,332,431	44,243,130
Puerto Rico	44,468,015	7,753,998	36,714,017	46,089	44,514,104	7,753,998	36,760,106
Rhode Island	4,131,237	720,374	3,410,863	4,281	4,135,518	720,374	3,415,144
South Carolina	15,513,622	2,705,149	12,808,473	16,079	15,529,701	2,705,149	12,824,552
South Dakota	1,163,056	202,805	960,251	1,205	1,164,261	202,805	961,456
Tennessee	19,103,308	3,331,091	15,772,217	19,799	19,123,107	3,331,091	15,792,016
Texas	62,116,365	10,831,384	51,284,981	64,379	62,180,744	10,831,384	51,349,360
Utah	4,395,205	766,403	3,628,802	4,557	4,399,762	766,403	3,633,359
Vermont	859,693	149,907	709,786	891	860,584	149,907	710,677
Virginia	13,985,434	2,438,675	11,546,759	14,495	13,999,929	2,438,675	11,561,254
Washington	26,777,856	4,669,321	22,108,535	27,754	26,805,610	4,669,321	22,136,289
West Virginia	7,499,981	1,307,790	6,192,191	7,773	7,507,754	1,307,790	6,199,964
Wisconsin	11,769,133	2,052,213	9,716,920	12,198	11,781,331	2,052,213	9,729,118
Wyoming	1,098,967	191,630	907,337	1,139	1,100,106	191,630	908,476
State Total	**1,037,205,000**	**180,860,000**	**856,345,000**	**1,075,000**	**1,038,280,000**	**180,860,000**	**857,420,000**
American Samoa	335,308	31,790	303,518	322	335,630	31,790	303,840
Guam	1,138,139	107,907	1,030,232	1,088	1,139,227	107,907	1,031,320
Northern Marianas	621,836	58,956	562,880	594	622,430	58,956	563,474
Palau	111,914	10,611	101,303	(15)	111,899	10,611	101,288
Virgin Islands	935,838	88,726	847,112	896	936,734	88,726	848,008
Outlying Areas Total	**3,143,035**	**297,990**	**2,845,045**	**2,885**	**3,145,920**	**297,990**	**2,847,930**
National Reserve	**216,865,965**	**20,561,010**	**196,304,955**	**76,115**	**216,942,080**	**20,561,010**	**196,381,070**

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Attachment III:
Additional Submission Instructions

The following is provided as additional instruction beyond what is already available on the www.grants.gov website. In the event you encounter a problem with www.grants.gov and do not find a resolution in any of the other resources, call 1-800-518-4726 or 606-545-5035 to speak to a Customer Support Representative, or email support@grants.gov.

The process can be complicated and time-consuming. You are strongly advised to initiate the process as soon as possible and to plan for time to resolve technical problems. Note that validation does not mean that your application has been accepted as complete or has been accepted for review by the agency. Rather, Grants.gov only verifies the submission of certain parts of an application.

a. How to Register to Apply through Grants.gov
   Read through the registration process carefully before registering. These steps may take as much as four weeks to complete, and this time should be factored into plans for timely electronic submission in order to avoid unexpected delays that could result in the rejection of an application.

   Applicants must follow the online instructions for registration at https://www.grants.gov/web/grants/applicants/organization-registration.html. We recommend that you prepare the information requested before beginning the registration process. Reviewing and assembling required information before beginning the registration process will alleviate last-minute searches for required information and save time.

   An application submitted through Grants.gov constitutes a submission as an electronically signed application. The registration and account creation with Grants.gov, with E-Biz POC approval, establishes an Agency Organizational Representative (AOR). When an application is submitted through Grants.gov, the name of the AOR that submitted the application is inserted into the signature line of the application, serving as the electronic signature. The EBiz POC must authorize the individual who is able to make legally binding commitments on behalf of your organization as the AOR; this step is often missed and it is crucial for valid submissions.

b. How to Submit an Application to DOL via Grants.gov
   Grants.gov applicants can apply online using Workspace. Workspace is a shared, online environment where members of a grant team may simultaneously access and edit different webforms within an application. For a complete workspace overview, refer to: https://www.grants.gov/web/grants/applicants/workspace-overview.html.

   For access to complete instructions on how to apply for opportunities, refer to: https://www.grants.gov/web/grants/applicants/apply-for-grants.html.

   When a registered applicant submits an application with Grants.gov, an electronic time stamp is generated within the system when the application is successfully received by

Grants.gov. Grants.gov will send the applicant AOR an email acknowledgement of receipt and a tracking number (GRANTXXXXXXXX) with the successful transmission of the application, serving as proof of their timely submission. The applicant will receive two email messages to provide the status of the application's progress through the system.

- The first email will contain a tracking number and will confirm receipt of the application by Grants.gov.
- The second email will indicate the application has either been successfully validated or has been rejected due to errors.

Grants.gov will reject applications if the applicant's registration in SAM is expired. Only applications that have been successfully submitted by the deadline and later successfully validated will be considered. It is your sole responsibility to ensure a timely submission. While it is not required that an application be successfully validated before the deadline for submission, it is prudent to reserve time before the deadline in case it is necessary to resubmit an application that has not been successfully validated. Therefore, enough time should be allotted for submission (24-48 hours) and, if applicable, additional time to address errors and receive validation upon resubmission (an additional two business days for each ensuing submission). It is important to note that if enough time is not allotted and a rejection notice is received after the due date and time, DOL will not consider the application.

To ensure consideration, the components of the application must be saved as .doc, .docx, .xls, .xlsx, .rtf or .pdf files. If submitted in any other format, the applicant bears the risk that compatibility or other issues will prevent DOL from considering the application. We will attempt to open the document, but will not take any additional measures in the event of problems with opening.

We strongly advise applicants to use the various tools and documents, including FAQs, which are available on the "Applicant Resources" page at https://www.grants.gov/web/grants/applicants/applicant-faqs.html.

We encourage new prospective applicants to view the online tutorial, "Grant Applications 101: A Plain English Guide to ETA Competitive Grants," available through WorkforceGPS at: https://strategies.workforcegps.org/resources/2014/08/11/16/32/applying-for-eta-competitive-grants-a-web-based-toolkit-for-prospective-applicants-438?p=1.

To receive updated information about critical issues, new tips for users, and other time-sensitive updates as information is available, you may subscribe to "Grants.gov Updates" at https://www.grants.gov/web/grants/manage-subscriptions.html.

If you encounter a problem with Grants.gov and do not find an answer in any of the other resources,

- call 1-800-518-4726 or 606-545-5035 to speak to a Customer Support Representative or
- email support@grants.gov.

The Grants.gov Contact Center is open 24 hours a day, seven days a week. However, it is closed on Federal holidays. If you are experiencing difficulties with your submission, it is best to call the Grants.gov Support Center and get a ticket number.