

Gold Card Initiative –Monthly Survey of Program Provision of Services

INTRODUCTION

The U.S. Department of Labor’s Employment and Training Administration (ETA) and Veterans’ Employment and Training Service (VETS) are jointly surveying the provision of Wagner-Peyser Employment Service to post-9/11 era veterans. We will use your responses to understand the implementation and operation of the Gold Card Initiative within the Wagner-Peyser Employment Service.

The Gold Card Initiative is a high-priority joint effort of ETA and VETS to provide enhanced intensive employment services to post-9/11 era veterans, in anticipation of many service members leaving the military due to changes in U.S. military needs overseas. The Gold Card Initiative, which began in November 2011, is for post-9/11 era veterans meaning, veterans serving on active duty on or after September 11, 2001.

States will use this survey to report on services provided to post-9/11 veterans through the Gold Card Initiative. This survey, which will be 100 percent electronic in transmission and submission, requires states to report their two letter state identification code and answer the following two questions: 1) the number of post-9/11 era veterans served through the Wagner-Peyser Employment Service and 2) the number of those veterans who received intensive services or staff-assisted services. Each question is limited to the time parameters of the previous month of operation with the exception of the initial survey, which will request cumulative program-to-date information from November, 2011 through May 31, 2012. The submission of the survey’s results will be required 10 business days after survey receipt each month, with the exception of the initial survey which will have an extended timeline of 15-business days. Monthly collection would begin in June, 2012 and continue through December 31, 2012, to provide continuity in data collection and a point of comparison and technical assistance to states for new elements to be incorporated into the Labor Exchange Reporting System (LERS).

The information to be collected through the monthly survey is needed for two purposes: 1) to provide sufficient data to develop performance benchmarks for the forthcoming data items in the LERS, and 2) to provide more “real-time” data on service levels so that federal and state program managers can assess levels of service to post-9/11 era veterans, and if needed, provide timely technical support and assistance to the states to better serve these individuals.

The **monthly** data collection is needed to collect and provide data sooner than would be available through the LERS, to have sufficient data points to understand service levels in the near term for technical assistance, and to establish statistically validated performance expectations when the new data elements are fully implemented in LERS. Quarterly data would neither be available soon enough nor would it be sufficient to identify variations in performance in the coming months to provide technical assistance, conduct corrective action, or set benchmarks in the data system itself. Thus the monthly survey would enable ETA to collect data relevant to the Gold Card Initiative prior to November 14, 2012, and would also provide multiple points of data that could be used for validation.

If you have any questions as you complete this questionnaire, please contact Heather Parker at the United States Department of Labor, Employment and Training Administration at 202-693-2633 or Parker.Heather@dol.gov.

1. **Please enter your two letter state code:** .

2. **How many post-9/11-veteran participants are new enrollees in your program?** (By *new enrollees*, we mean individuals who have been enrolled in your program during the current month.)

NUMBER OF POST-9/11-VETERAN PARTICIPANTS

3. **How many participants of your post-9/11-veteran new enrollees received intensive or staff-assisted services?** (By *intensive or staff-assisted*, we mean as defined by the current Wagner-Peyser definitions.)

NUMBER OF NEW ENROLLEES RECEIVING INTENSIVE OR STAFF-ASSISTED SERVICES

Persons are not required to respond to this collection of information unless this survey displays a currently valid OMB control number (OMB 1205-0436, expires 11/30/2013). Response to these questions is required to obtain or retain benefits (29U.S.C. § 49 and P.L. 73-30 § 3-15). Public reporting burden is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate to Heather Parker, U.S. Department of Labor, Employment and Training Administration, Office of Policy Development and Research, Room N-5641, 200 Constitution Avenue, NW, Washington, DC 20210